

Slings & Things Sling Library

Don't you have a wrap or carrier yet? Would you like to try one before you buy your own wrap, ringsling, carrier or mei tai? Or do you just want to try out a different option? That's possible with our **Sling Library!**

The rules

Select the item you want to borrow and put it in your cart. You pay the price of the item as shown, that is the deposit. Slings & Things will send the item to you with returning information in the box. You can lend the item for a **maximum of 4 weeks**. The rental period starts at the day that the package is delivered by the postal service. As soon as Slings & Things has received the item back in a good shape we will check the total rental time. The day you send the item back to us is the last day of your rental period. The total amount (rent + shipping costs) will be collected from the deposit and the rest of the deposit will be refunded to your bank account within 14 days after we've received the package. **Simple as that!**

More information about the costs

For lending 1 item you will pay **€ 9,50 a week**. The minimum rate is also € 9,50, even if you send it back within a week. For 2 week you pay € 19,00 etc. Do you return the item later than one (whole) week it costs € 1,50 per day, so you don't have to pay for a whole week. For the accessories we charge € 3,50 per week extra, do you return these later than one (whole) week it costs € 0,50 per day. The shipping costs from us to you are € 4,95 for The Netherlands. Other countries please check our website for up to date prices.

When we receive an item back **later than 4 weeks** we charge you for € 2,50 per item per day. It doesn't matter which article it is.

Shipping

We try so ship the articles from our Sling Library every day, when you've ordered them before 17:00h. Sometimes it can't be send the same day, but next (working) day. All our webshop items are send from our warehouse and can be ordered and send till 22:00h. This is not possible for our Sling Library articles because we send them from our office instead of our warehouse.

FAQ

Can I reserve an item?

No, that isn't possible. You can check the availability on our website. If the item of your choice is out of stock, you can't lend this. You can put yourself on the waitinglist. When the item is available again you receive an e-mail.

How does it work to return an item?

Send the item from the Sling Library back to us when you are done with it. Include all accessories and the manual. The costs for returning the item to us are for your own bill. Send the package to our office: **Dragen & Zo, Braosheuf 32, 6031 GA, Nederweert, The Netherlands**. Here we check and wash the item to be ready for the next customer. **Please be aware:** When you send the package to our warehouse we have to charge you for **€ 10 extra** because of the handling costs there.

I have pets, can I lend an item from the Sling Library?

Yes, that's no problem. Please make sure your pets don't come near the wrap or carrier. The person that lends the item after you can have allergies.

Something broke during our lending-period. What do I have to do?

You are responsible for the product you lent. Please handle and treat the products with care, tell us when something is broken, we understand this can happen. Depending on the damage we may recover the costs on you. If you do not honestly report any damage to the product we possibly charge full costs or retain your deposit. Assessment is done by Dragen & Zo only.

Do I have to wash the product before shipping back?

No, when the product is back in our office we take care of washing it. In case of extreme dirt, like "an accident of your baby" we ask you kindly to wash the item before shipment to our office. In case of doubt please ask us what to do. Basically you can follow the washing instructions on the label of your wrap or carrier.

Other questions or remarks? Feel free to mail us at info@dragenenzo.nl or call to +31638674359.